

17th December 2014

To whom it may concern

ELITE CARPET CLEANING

As a Fire & General Insurance Broker we have regular dealings with clients who have experienced events that have caused damage in either their personal or business environments. In recommending a company, our reputation is on the line and we want to be certain that we are referring our clients to a quality company.

We began referring our clients to *Elite Carpet Cleaning* in 2011 and have found their service to be utterly professional. Feedback with regards to the service has always been positive. In many cases, *Elite Carpet Cleaning* has managed to remove the need to make an Insurance Claim. However, where a Claim to the Insurer has proceeded, *Elite Carpet Cleaning* has always been able to provide the required information to the Insurer, in order to proceed the Claim in a 'no fuss' manner.

For a personalised professional cleaning company, I have no hesitation in recommending *Elite Carpet Cleaning*.

Yours sincerely



Thom Benison
DIRECTOR